



Riverwood Square

Communication 78 December 22, 2021

Holiday Visiting Update

From Communication 77." For those that are going out we will be implementing a 24 hour 'stay in your room' policy where we will monitor temperature and well- being. Those residents will have room service and be checked on thru out the 24-hour period."

This does not apply to medical visits, outings to physio, dentist etc. This is applicable to those who are attending social gatherings outside of Riverwood Square regardless of the number of people that attend your gathering.

It is most important to note that things can change in a moment with this current fourth wave. Public Health can pivot in a moment, and we will comply. Our policies around visitation can also change in a moment. As we always have, we will keep communication with families on going.

Again, we strongly encourage you to do your visiting with your loved ones at Riverwood Square- in their home. There are many areas in the building that folks can visit safely. Both Harmony Court and The Landing families can visit in their rooms, The Bistro Lounge, The Fireside Lounge, The Activity Room and The Library. Harmony Court also may visit in the South Sunroom at the West end of each house. Yes, you can bring cookies and treats. Please, always wear your masks, sanitize after yourselves please. We ask that all respect and comply with the visitation screening at Reception. Please restrict to two people per visit, plus children if applicable.

REMINDER

Its important to recognize that with the rising numbers the hospitals are in crisis. People are being sent to alternative rural hospitals. Seniors are the most vulnerable.

IMPORTANT: If your loved one should go to hospital and has been released - family must call ahead to advise of the return. Family must provide the 'restricted code' that the hospital is in, Green, Yellow, Orange, or Red. Please call reception and the Manager on duty will be advised.

Thank you for all the support. If you have questions or concerns, please email lsherrin@riverwoodsquare.com, leave voicemail 204-594-1267.

Happy Holidays to All

Linda Sherrin
General Manager
lsherrin@riverwoodsquare.com
204-594-1267