

Families, Residents & Staff **Changes to Visitation**

INDOOR VISITORS

- *Up to 5 visitors at a time based on physical distancing availability.* This is best practiced in outdoor areas-courtyard and grounds. It is difficult to socially distance in a suite with 5 plus the resident and strongly encourage that you limit to 3 in The Landing and 2 persons in Harmony Court.
- Visitors need not be essential or designated.
- We **STRONGLY** advise that visitors be 2x's vaccinated plus the 14 days before visiting inside or outside the facility. If not vaccinated wear face mask plus a face shield.
- Unvaccinated children 12 and under must be accompanied by fully vaccinated members of their household.
- Pets can visit
- Two persons and resident can be in common areas and attend activity except the dining room. Numbers would be limited to the current Public Health orders directive per common areas.

BOOKING VISITS AND MEDICAL APPOINTMENTS ON WEBSITE -DISCONTINUED

There is no requirement to book your visit thru the website any longer. When taking or returning a resident you are required to sign them out and sign the return at the reception desk for the Landing. Each house in Harmony Court has a sign in/out book.

Please be certain that we are advised if you are taking a resident out of the building. We do resident counts for safety.

For residents of Harmony Court-medical appointments. Please call your house companion directly if you require assistance in having the resident dressed and ready for you to pick them up for a medical appointment.

RECEPTION DOORS

When visiting please carry your key card to have access in and out of the building. Reception doors must remain locked for security reasons. We now can offer a security code that would be assigned to your family. Please call reception if you would a security code assigned.

Please comply with the Public Health Order visitation regulations. Please sign in and do PPE and temperature as required.

Again, I thank all the families that support us. Your ongoing support is truly appreciated. As usual, Call or email if you have questions and suggestions. Stay Safe!!!

Please respond to my email and not Heathers TY

Linda

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