

COMMUNICATION 63 June 12, 2021

Families, Residents & Staff

NEW!! EFFECTIVE for Sunday June 13- OUTSIDE VISITING-BOOK ARRIVAL TIME ON WEBSITE

For outside visits please book your arrival time on our website- "Book A Visit" For now, please Select -Essential Medical Appointment and book your arrival time. (We will be updating the booking site on Monday, and it will then reflect outside visits) This will enable us to have the resident meet you at the door. Please practice PPE & Social distancing. Pets are welcome to visit.

TY

Linda

Communication June 10

Continuing with more visitation effective Sunday June 13th, 2021

The Health Order allows on Sunday, that outside visitation will be permitted with up to 5 persons from two households. Visit must be outdoors. We are still required to have contact tracing, so please be certain to sign the contact tracing sheet at the entrance. Please maintain facemasks and sanitizing procedures. There is no requirement to book online and there are no time restrictions as to time or length of outside visits. It is strongly urged to visit here on site -not at your home. There is still considerable risk with the latest variant and more time is needed to have more population vaccinated.

PS-its sure nice to have the families back ☺

NO CHANGES TO DESIGNATED VISITORS from June 03 Bulletin

Designated Visitors

On Saturday June 05, 2021, families will be able to visit their loved ones. Visit 'in-house'

We are excited to move forward with in-house visiting. Visitation can be managed safely. Vaccines are readily available. Its time to move forward.

Visiting Hours are from 9am to 4 pm Mon-thru Sun. You are not required to book on the website for visits. *The website booking portal should only be used for booking a resident pick up for essential medical appointments.*

Two Designated Visitors will be allowed. Designated visitors are 'long-term'. It is important to keep the same designated visitors' long term- it is not intended to change the designated visitor every other week. Only one designated visitor should visit at a time. A designated visitor should also be the essential person to the care of the resident. i.e.- take to medical appointments etc.

There is no 'time' allotment. Visit for as long as you wish and when you wish. Visit in room, in our Courtyards and Green space. Visiting hours for now are 9am to 4pm. We will expand hours over the next few weeks.

Residents should not leave the grounds unless it is a medical appointment.

PPE and Contact Tracing Required.

We strongly encourage that the designated persons are vaccinated x's two.

IMPORTANT

To register your designated persons- please email full name and relationship and phone numbers to these three emails:

lsherrin@riverwoodsquare, reception@riverwoodsquare, janiceh@riverwoodsquare.com

If you are already an essential visitor, you are not required to re-register.

PPE and sanitizing required.

- Bring sanitizing wipes with you.
- Please complete the Self-Assessment at reception
- Take temperature as directed.
- Legibly sign the Contact Tracing -sign out accordingly.
- Please wear paper masks- not cloth. Put a new mask on when 'breach' entering-do not the PPE - always keep on. Discard mask out-side of building. If using elevators or stairwell- sanitize behind yourself. If doing laundry-sanitize the equipment
- Sanitize resident's room.
- Please stay out of public areas of the building. No dining with the residents. Do not use public washrooms. Visit in room, courtyards, green space.
- Always maintain social distance.

➤ **Two to an elevator**

**Again, I thank all the families that support us. Your ongoing support is truly appreciated.
As usual, Call or email if you have questions and suggestions. Stay Safe!!!**

Please respond to my email and not Heathers TY
Linda
Isherrin@riverwoodsquare.com