

COMMUNICATION 61 June 03, 2021

Families, Residents & Staff

Designated Visitors

On Saturday June 05, 2021, families will be able to visit their loved ones. Visit 'in-house'

We are excited to move forward with in-house visiting. Visitation can be managed safely. Vaccines are readily available. Its time to move forward.

Visiting Hours are from 9am to 4 pm Monday thru Sunday. You are **not** required to book on the website for visits.

The website booking portal should only be used for booking a resident pick up for essential medical appointments.

Two Designated Visitors will be allowed. Designated visitors are 'long-term'. It is important to keep the same designated visitors' long term - it is not intended to change the designated visitor every other week. Only **one** designated visitor should visit at a time. A designated visitor should also be the essential person to the care of the resident. i.e.- take to medical appointments etc.

There is no 'time' allotment. Visit for as long as you wish and when you wish. Visit in room, in our Courtyards and Green space. Visiting hours for now are 9am to 4pm. We will expand hours over the next few weeks. Designated visitors are permitted to use their key card for building entry (access thru main entrance only).

Residents should not leave the grounds unless it is for an essential medical appointment.

PPE and Contact Tracing Required.

We strongly encourage that the designated persons are vaccinated x's two.

IMPORTANT

To register your designated persons- please email full name and relationship and phone numbers to these three emails:

Isherrin@riverwoodsquare, reception@riverwoodsquare, janiceh@riverwoodsquare.com

If you are already an essential visitor, you are not required to re-register.

PPE and sanitizing required.

- Bring sanitizing wipes with you.
- Please complete the Self-Assessment at reception.
- Take temperature as directed.
- Legibly sign the Contact Tracing -sign out accordingly.
- Please wear paper masks- not cloth. Put a new mask on when 'breach' entering-do not the PPE - always keep on. Discard mask out-side of building. If using elevators or stairwell- sanitize behind yourself. If doing laundry-sanitize the equipment
- Sanitize resident's room.
- Please stay out of public areas of the building. No dining with the residents. Do not use public washrooms. Visit in room, courtyards, or green space.
- Always maintain social distance.
- Two to an elevator.

Parking – Designated visitors may park in lot facing Pembina Highway (except in designated WRHA spots), North side lot (adjacent to entrance), or back lot numbered spots 2-12(must enter thru main entrance- do not use lower entrance).

Again, I thank all the families that support us. Your ongoing support is truly appreciated.

As usual, Call or email if you have questions and suggestions. Stay Safe!!!

If you have any questions or concerns, please respond to my email and not Heather's. Thank you!

Linda

Isherrin@riverwoodsquare.com