

Riverwood Square

COMMUNICATION # 9 IMPORTANT READ April 10, 2020

Residents, Family, Friends and Riverwood Staff

Everyone remains Healthy!

Thank you to all that have replied with their Home Care/Nursing services. If anyone has not sent their info please do. We want to be prepared to step in when the time comes. Thank you as well for the tv tables. Much appreciated. We are also in desperate need for plastic bottles with pumps for sanitizer. Any type of plastic bottle that can be utilized for hand sanitizer would be appreciated.

Professional Health Consultant

Riverwood Square is very pleased to share that Renee Bertrand-Teo RN, BN has joined our team in the role of resident health consultant. Renee has experience in community health, public health and worked through the SARS epidemic. She will be working to help ensure that all possible preventive measures are taken to keep residents safe during the COVID-19 pandemic.

Supplies- We are sanitizing all supplies that are delivered to the residents. For best practice we would appreciate it if supplies could be dropped in reusable plastic tubs identified to the resident. This is an easy sanitizing process. Plastic bags are not effectively sanitized and could be dangerous. Cardboard boxes could also be used. Flower delivery-when sending flowers please have them sent in a vase so we can sanitize effectively.

Social distancing- Two to an elevator. Elevators have been clearly marked “two at a time” with x’s as to where to stand.

14 day isolation- we had said previously that there would be a 24 hour isolation if a hospital visit or emergent doctor visit. We have been given the directive that 14 days is required. We understand the difficulty of this and have developed a ‘social’ program with trivia, word puzzles -and more.

Snacks- There is a ‘snack’ program in place for residents to pick up afternoon snacks from the Kitchen daily in the afternoon.

Activities

The Health & Wellness team has developed several small group activities for both Harmony Court and The Landing. Music, outdoor walks, scavenger hunts, tea parties and more. We have also put church services in place for this very important holiday. Recreation has reached out to our local churches for their online services.

A reminder that we have a skype program in place to stay in touch. Contact reception@riverwoodsquare to book a time. Emails: Stay in touch via email. Send your email to reception-we print and deliver. Got a photo or two? Send them as well. Follow us on Facebook. We are posting daily to keep you up to date.

Again we thank you for the well wishes, ideas and suggestions. Have a safe and happy holiday.

Together we can get thru this – Together at a 6 foot distance.

Thank You

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