

UPDATE Communication 43

December 20, 2020

Dear Families, Residents and Staff,

EVERY ONE IS WELL AT RIVERWOOD SQUARE- REALLY WELL!!

Dear Families, Residents and Staff,

I think it is important to communicate our policy on Holiday Visitation considering the recent WRHA announcements for PCH (personal care homes) that ‘residents have autonomy over their own lives’ and ‘can leave their residence for two hours’. They state that they can – **BUT DO NOT RECOMMEND THAT THEY DO- STAY HOME IS THE MESSAGE**

We are discouraging indoor visiting please. We are discouraging people from leaving the residence. We have been very diligent in keeping with strict policies to be where we are today and by continuing to do so we have a better chance to keep it that way. We know that there is going to be a lot of people that are NOT going to follow the Public Health Order and visit their loved ones anyway and these are the people that will expose all of us to risk-unknowingly.

Window visits, skype calls, facetime and the phone are great ways to facilitate the day!

From Dec 09

*This holiday will be very difficult for all of us as we cherish our families, and this holiday is so significant for all. We must be vigilant and follow the Public Health Act. It has been said that many families will not heed the order and that for our seniors, staff and families is very dangerous. **I have made it known to the employees of Riverwood Square that if they compromise the rules in any way, they are not to attend the workplace. My message to families is the same.** The risk will be greater than ever during the holidays and the COVID numbers ‘spike’ after the holiday will be devastating. We will remain very vigilant in our screening processes.*

CHRISTMAS GIFT PACKAGES

Unfortunately, we have had some very ‘odd’ items coming into Harmony Court lately, so we are asking that gifts NOT be wrapped -just placed in a holiday gift bag with tissue. Also, please use boxes or plastic tubs so we can sanitize effectively. Flowers must be in vases please- not wrapped.

Again, I thank all of you for your support as we navigate thru this time. Please call or email if you have questions. Stay Safe. Stay Strong. Wishing you all the very best in this holiday season!!

Thank You

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