

November 23, 2020

Dear Families, Residents and Staff, **COMMUNICATION # 40 IMPORTANT INFORMATION**

**EVERY ONE IS WELL AT RIVERWOOD SQUARE- REALLY WELL!!**

We have been informed that WRHA is now deploying nursing and homecare personnel into facilities that have Covid 19 outbreaks. These same personnel will continue to attend Riverwood Square residents for both nursing and homecare in both Harmony Court and The Landing.

We know that the reason for deployment is to support these facilities as they have serious staff shortages, however, the risk for our residents is too great.

I have reached out to WRHA and expressed my concern in this matter and have asked to seek a solution that provides safety for the building.

I encourage you to act. Contact your case co-ordinator, the manager of home care, nursing co-ordinators, your MLA and request that they do not deploy these workers to Riverwood Square and help us find a safer solution

Please note that **we can provide** homecare to all residents that need homecare services.

I have arranged with the Nurse Practitioner Shahid Shams NP **to be available for these** services. He and his team do not attend any facility that may have an outbreak. RWS Nurse Margaret is transitioning to us and is only available part time until December.

Please contact me if you would like to arrange homecare or nursing services. Please note there may be charges for some of these services.

Please do not hesitate to contact me and again I appreciate your continued support.

Thank You

Linda

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