

COMMUNICATION # 33 October 13, 2020

Dear Residents, Families and Staff,

First of all ALL IS WELL HERE!!!!. There are no persons, staff or resident that are ill in any way. No coughs, No flu, no sniffles!! There is NO COVID.

The individual who tested is fine and did not experience any serious symptoms at all. I want to commend this staff member for their diligence in acting as quickly as they did to get tested. It is also very appreciated that they notified us immediately of not feeling well and followed all the protocols as required of not coming to work and self-isolating.

Public Health was and is involved. Please note that this is the body that conducts the investigation around the positive person and they conduct contact tracing. At this time, to the best of our knowledge, they have not contacted any person as the case is considered 'low-risk'. However, with that being said, I am still waiting on direction as to resuming in person visitation. Please continue to call your loved one every day and book skype visits and face time etc. I am hoping to hear something in the next day or two to resume in person visit. Please note that we are practicing social distancing as best as possible but maintaining great activities for all residents.

We must all continue to be vigilant in this battle. We must respond immediately to any symptoms.

COVID-19 NOVEL CORONAVIRUS Keep yourself, and your community, safe from COVID-19: Have symptoms? Get tested today. Keep at least six feet away from people outside of your household. • Wash hands regularly and for 20 seconds each time and dry thoroughly. • Regularly disinfect surfaces at home or at work. • ALWAYS remain home and away from others if you are feeling unwell. Public Health Factsheet: If you have symptoms associated with COVID-19 you should be tested. Symptoms can include new onset of: Any one of: Two or more of the following: OR • fever • cough • sore throat/hoarse voice • shortness of breath • loss of smell or taste • vomiting or diarrhea for more than 24 hours • poor feeding (in an infant) • runny nose • muscle aches • pink-eye • fatigue • headache • skin rash of unknown cause • nausea or loss of appetite

Find your closest testing location by visiting manitoba.ca/covid19/locations.html

Questions? Call Health Links – Info Santé at 204-788-8200 | 1-888-315-9257 www.Manitoba.ca/covid19

Please take the time to download the **COVID ALERT APP** from your provider. This is a very good resource for all of us as we head into the second wave of COVID 19 it is safe and it is private

I have heard from a number you regarding the length of time it took to get the results of the test. I too am stunned by this. The risk that this lack of information could have resulted in for all of our residents, staff and families is more than serious. I encourage you all to take issue with this and contact Shared Health with your concerns. Please feel free to write a letter and forward to me as well as we will be sending all concerns to the Minister of Health.

I want to thank you all for the amazing support we received from so many families. Our residents too are 'troopers'- so understanding and supportive. Our staff have weathered this with great support for their residents, co-workers and their families. My hat is off as well to the Management Team that supports us so well.

Stay safe.

Linda

Linda Sherrin

General Manager