

Dear Residents, Families and Staff,

JANICE HEBB's Phone number Correction 431-337-4399

VISITING UPDATES

ORANGE ZONE-restricted level.

There are still a few folks out there that have not responded to the two designated visitors. Just a reminder to send as soon as possible.

Thanksgiving Weekend

Many of you are wondering about taking your loved one out for Thanksgiving Dinner. We know that the numbers of infections daily are still escalating. We also know that many of the personal care homes have COVID19 now. There are also two independent living homes that have also contracted the virus as well.

We know that Thanksgiving is a wonderful family holiday. I am suggesting **not to** take your loved one home for this holiday. Book your visits here if possible. At some point the numbers will fall and the ORANGE restrictions will be lifted, and we resume home visits- but we need the numbers to fall. Celebrate the holiday with sending gifts and treats. Do a drive by hug and wave.

UPDATE ON FLU SHOTS

HARMONY COURT: You will be receiving the "Seasonal Influenza & Pneumococcal Vaccine Consent Form" via DocuSign email over the next few days. The form can be filled out on line and returned to us via DocuSign.

LANDING: All forms have been filled out and are on premise.

We will be scheduling their times and giving each a written time to attend.

- **FLU SHOTS FOR THE LANDING AND HARMONY COURT**
THE FLU SHOT CLINIC FOR THE RESIDENTS OF RIVERWOODSQUARE IS ON
NOVEMBER 02 and NOVEMBER 03
SHARED HEALTH HAS AUTHORIZED THAT ALL RESIDENTS OF SUPPORTIVE HOUSING AND INDEPENDENT LIVING ARE TO
RECEIVE THE HIGH DOSE VACCINE AT NO ADDITIONAL CHARGE.

Important Announcement

Recently we have had some changes within our Management Organization structure at Riverwood Square and would like families to be aware of these changes. Janice Hebb has accepted the position of Client Services Manager for Harmony Court and The Landing. Janice has been on the Management team here at Riverwood for over 10 years as former Resident Services Manager of Harmony Court and has a wealth of experience in the field of dementia care. She received her Bachelor of Human Ecology, with a major in Aging and a minor in Family Social Science in 2005. She is P.I.E.C.E.S trained, 2008. She has five years of training in Dementia Care through the Alzheimer Society of Manitoba. She has focused her career on Dementia Care and providing support to persons with dementia and their family. Janice will be managing **all client care related** aspects of Harmony Court and The Landing. Janice will be working both remotely and onsite. Janice will be working closely with Carrie Franck Hospitality Service Manager as well as Margaret Donley L.P.N. Beginning Oct 05, 2020, all care related questions should be directed to Janice at either her email

janiceh@riverwoodsquare.com OR 431-337-7632

Lindsay Girouard will be stepping into the position of Director of Health and Wellness. Lindsay has spent the past 2 years as Resident Services Manager of Harmony Court. She is thrilled to take all she has learned about Dementia Care and apply it in a Health and Wellness capacity. Lindsay received her Bachelor of Arts with a Major in Theatre in 2008 and has continued ongoing education through Riverwood Square as well as the Alzheimer's Society. Lindsay will be developing dynamic programming for Health and Wellness for the residents of Riverwood Square. The Health & Wellness program will include helping families navigate the process of moving in and transitioning into The Landing and Harmony Court as well as helping residents to integrate into the lifestyle. Lindsay will be overseeing the recreation department bringing over 6 years of experience in this field with her. Lindsay's love of people, activity, and the creative process aim to enhance the quality of life for everyone within our community.

Margaret Donley L.P.N. has accepted the position of Nursing Care Coordinator at Riverwood Square. Margaret has extensive and varied hospital nursing experience as well as a number of years in long term care, primary health and stabilization unit. Margaret will be working closely with both Janice Hebb and Carrie Franck to ensure that client care medical needs are addressed as needed. Margaret's contact will be forwarded in a further email.

As this transition takes place Lindsay will still be reachable for any onsite concerns, however any care related questions for Harmony Court should as of Oct 07, 2020 should be directed to Janice Hebb. janiceh@riverwoodsquare.com OR CORRECTION 431-337-4399

Please do not hesitate to reach out to us as all transition into their new roles. It is most important that communication for our resident care be managed well. Please call me directly if needed.

We appreciate your co-operation. We are in this together. I would really like to hear from families so please do not hesitate to email your thoughts and suggestions.

lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager