

COMMUNICATION # 30 September 25, 2020

Dear Residents, Families and Staff,

ALERT!!!! ALERT!!! ALERT!!

Shared Health announced this afternoon that Winnipeg Area is in the **ORANGE ZONE**-restricted level. PLEASE GO TO SHARED HEALTH WEB SITE FOR MORE INFO

EFFECTIVE IMMEDIATELY WE ARE CANCELLING ALL INDOOR VISITS. WINDOW VISITS ONLY.

VISITS TO FAMILY HOMES IS VERY UNSAFE-PLEASE REFRAIN UNTIL ITS SAFER. MUST BE AUTHORIZED BY LINDA SHERRIN GOING FORWARD.

RESIDENTS ARE NOT TO LEAVE THE BUILDING UNLESS AUTHORIZED BY LINDA SHERRIN

THESE ARE THE SAME PROTOCOLS THAT WERE IN PLACE WHEN COVID 19 HIT IN MARCH.

COVID #'s are CRITICAL

The number of COVID 19 cases in Winnipeg are unprecedented and are increasing daily at a rapid rate. COVID 19 is now in Long Term Care PCH Homes, schools, restaurants, gyms etc.

IT IS MORE IMPORTANT NOW THAN EVER TO STAY SHARP AND FOLLOW THE SAFE PROTOCOLS THAT WE KNOW WORK. THE COVID-19 NUMBERS ARE SPIKING ACROSS THE COUNTRY, OUR PROVINCE AND THE CITY OF WINNIPEG. THE FALL WILL BE MOST CRITICAL AS FLU AND COLD SEASON ARRIVES. PLEASE OBSERVE AND FOLLOW THE SAFETY PROTOCOLS THAT WE HAVE FOR THE SAFETY OF ALL.

WINDOW VISITS ONLY – BUBBLE PEOPLE ONLY

- WEAR MASKS AT ALL TIMES
- SANITIZE HANDS AND FOOTWARE
- MAINTAIN SOCIAL DISTANCE
- DO NOT ATTEND IF YOU HAVE ANY TYPE OF COLD OR FLU SYMPTOMS!!!
- DO NOT TAKE YOUR LOVED ONE OUT UNLESS AUTHORIZED
- IF YOU HAVE ESSENTIAL VISITATION STATUS-DO NOT ENTER PUBLIC AREAS, BRING SANITIZER WITH YOU AND WIPE ELEVATOR SPACE AND DOORKNOBS ETC ALL ESSENTIAL VISITS MUST BE RESERVED WITH RECEPTION.

THIS INFORMATION IS REQUIRED IMMEDIATELY

- **ATTACHED IS A CONTACT FORM THAT WE REQUIRE IMMEDIATELY. WE NEED TO BE CERTAIN THAT WE CAN EFFICIENTLY CONTACT FAMILIES IF AN OUT BREAK SHOULD OCCUR. PLEASE FILL IN ASAP AND RETURN ASAP.**
- **“bubble visitation”- Policy: established two persons who will attend on a regular basis for visitation. This will help keep the number of outside visitors to a minimum. Please respond by email only to reception@riverwoodsquare.com as to who the family member(s) are that has been selected with their name, address, cell phone and email address. *** THIS IS OUR THIRD REQUEST FOR THIS INFORMATION. THIS VISITATION PIECE IS VITALLY IMPORTANT TO THE SAFETY OF ALL RESIDENTS, FAMILIES AND STAFF OF RIVERWOOD SQUARE.**
- **Essential Family Visits: UPDATE: THE ESSENTIAL VISITOR MUST BE ONE OF THE DESIGNATED BUBBLE VISITORS.** This will continue as we have. This is one family member will attend an in house visit on a regular basis with a resident. These visits are to be authorized by lsherrin@riverwoodsquare.com or lgirouard@riverwoodsquare.com

Essential Visitor defined: Personal circumstances around our resident’s health and well being is a major tool of determining an essential room visit. This requires a conversation with my self or Lindsay.

Essential Visitors are responsible for sanitizing wherever they go. Bring sanitizing wipes, for elevators, doorknobs, and in the resident’s room. Please stay in the room with your loved one. Refrain from public areas and ensure that you socially distance from all other residents a staff.

IT IS MORE IMPORTANT NOW TO MAKE THIS HAPPEN. PLEASE CONTACT ME 204-594-1267 SO WE CAN LIMIT OUTSIDE ATTENDANTS

- **Homecare : I met with home care and they are open to Self and Family Managed Care option. Riverwood Square health care aids can facilitate all bathing needs, medication reminders, dining escorts etc. A conversation with your case coordinator as to Family Managed Care would be worthwhile as Riverwood Square can manage the care.**

For those who would like to transfer over to Riverwood Square please contact me directly to make arrangements so we can transition smoothly.

- **FLU SHOTS FOR THE LANDING AND HARMONY COURT**
THE FLU SHOT CLINIC FOR THE RESIDENTS OF RIVERWOODSQUARE IS ON OCTOBER 15.
HARMONY COURT 9am -11:30AM . The Landing 12:30 pm – 2:30 pm
SHARED HEALTH HAS AUTHORIZED THAT ALL RESIDENTS OF SUPPORTIVE HOUSING AND INDEPENDENT LIVING ARE TO RECEIVE THE HIGH DOSE VACCINE AT NO ADDITIONAL CHARGE.
THE VACCINE PERMISSION FORMS WILL BE DISTRIBUTED SHORTLY TO FAMILIES OF HARMONY COURT AND THE RESIDENTS OF THE LANDING.
- **RIVERWOOD SQUARE IS PLEASED TO ANNOUNCE THAT WE HAVE OBTAINED THE SERVICES OF AN LPN NURSE WHO WILL JOIN OUR TEAM IN EARLY OCTOBER. THIS ADDITIONAL SUPPORT WILL BE AN ADDED LAYER OF SAFETY FOR ALL AT RIVERWOOD SQUARE.**
A FORMAL ANNOUNCEMENT LETTER WILL BE CIRCULATED WHEN THESE SERVICES WILL BE IN PLACE.

- PLEASE FOLLOW THE LINK BELOW FOR CURRENT COVID 19 NUMBERS AND RESTRICTED AREAS.

<http://www.manitoba.ca/covid19/restartmb/prs/winnipeg/index.html>

We appreciate your co-operation. We are in this together. I would really like to hear from families so please do not hesitate to email your thoughts and suggestions.

lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager