

COMMUNICATION # 29 September 15, 2020

Dear Residents, Families and Staff,

COVID #'s are CRITICAL

The number of COVID 19 cases in Winnipeg are unprecedented and are increasing daily at a rapid rate. COVID 19 is now in Long Term Care PCH Homes.

- “bubble visitation”- Policy: established two persons who will attend on a regular basis for visitation. This will help keep the number of outside visitors to a minimum. Please respond by email only to reception@riverwoodsquare.com as to who the family member(s) are that has been selected with their name, address, cell phone and email address. If you have not done this please do as soon as possible!!
- Essential Family Visits: This will continue as we have. This is one family member will attend an in house visit on a regular basis with a resident. These visits are to be authorized by lherrin@riverwoodsquare.com or lgirouard@riverwoodsquare.com

Essential Visitor defined: Personal circumstances around our resident’s health and well being is a major tool of determining an essential room visit. This requires a conversation with my self or Lindsay.

Essential Visitors are responsible for sanitizing wherever they go. Bring sanitizing wipes, for elevators, doorknobs, and in the resident’s room. Please stay in the room with your loved one. Refrain from public areas and ensure that you socially distance from all other residents a staff.

- Dyna Care at Riverwood Square. This is working very well with Dyna Care however we are needing to make a change as to how it gets booked. Going forward we are asking that families make the appointment and payment for their loved one with Dyna Care. Please email reception@riverwoodsquare.com with details of appointment and we will ensure that we have them ready for their appointment. Please call Dyna Care House Calls Department 204-944-0757 ext. 7244
- Please refrain from taking your loved one out of the building at this time.
- Homecare : I met with home care and they are open to Self and Family Managed Care option. Riverwood Square health care aids can facilitate all bathing needs, medication reminders, dining escorts etc. A conversation with your case coordinator as to Family Managed Care would be worthwhile as Riverwood Square can manage the care.

For those who would like to transfer over to Riverwood Square please contact me directly to make arrangements so we can transition smoothly.

- Please take the time to review this Provincial overview for safety.
manitoba.ca/restartMB

PLEASE FOLLOW THE LINK BELOW FOR CURRENT COVID 19 NUMBERS AND RESTRICTED AREAS.

<http://www.manitoba.ca/covid19/restartmb/prs/winnipeg/index.html>

We appreciate your co-operation. We are in this together. I would really like to hear from families so please do not hesitate to email your thoughts and suggestions.

lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager