

Dear Residents, Families and Staff,

RAPIDLY RISING NUMBERS FOR COVID 19 In the city.

The number of COVID 19 cases in Winnipeg are unprecedented and are likely to get worse. We have managed thru COVID 19 very well as all of us have been pro-active in following guidelines for best safety.

We will continue to be very pro-active in keeping everyone safe. Effective immediately we are suggesting that families and residents follow these guidelines:

- Masks are mandatory at entrance to Riverwood Square and are to be worn at all times. If you are taking a resident for an outside appointment they must remain masked at all times.
- Please refrain from bringing coffee and home-made treats. (We will be providing a coffee/tea service for visitors and residents.)
- We suggest the elimination of outside visits to hair/nail appointments. There is a salon on site that observes all regulations and does NOT have outside clients.
- The elimination of massage therapy appointments to our building should be considered and appreciated.
- All bloodwork can be facilitated by Dyna Care at Riverwood Square. Please contact reception and they will arrange the appointments as needed
- Every possible Dr's appointment to be done on-line at Riverwood Square. We can facilitate with complete privacy.
- We suggest that for the next few weeks not to take your loved one out. With schools re-opening and people going back to work places the risks are VERY great. Numbers are going to spike incredibly. Let us play it really safe and re-visit outside visits to homes in mid November.
- "bubble visitation"- We would like to proceed with a policy that established two persons who will attend on a regular basis for visitation. This will help keep the number of outside visitors to a minimum. Please respond by email only to reception@riverwoodsquare.com as to who the family member(s) are that has been selected with their name, address, cell phone and email address. This policy is in effect immediately and information as requested to be completed by September 11, 2020
- Essential Family Visits: This will continue as we have. This is one family member will attend an in house visit on a regular basis with a resident. These visits are to be authorized by lsherrin@riverwoodsquare.com or lgirouard@riverwoodsquare.com

- **Homecare.** It is worthwhile to look at homecare services that is facilitated by WRHA and Private Care companies. Riverwood Square health care aids can facilitate all bathing needs, medication reminders, dining escorts etc. A conversation with your case coordinator as to Family Managed Care would be worthwhile as Riverwood Square can manage the care. Again, this would facilitate fewer outside people in the building. Please contact me for more information and implementation.
- **Please take the time to review this Provincial overview for safety.**
manitoba.ca/restartMB

We appreciate your co-operation. We are in this together. I would really like to hear from families so please do not hesitate to email your thoughts and suggestions.

lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager