

Riverwood Square

COMMUNICATION # 27 August 19, 2020

Dear Residents, Families and Staff,

RAPIDLY RISING NUMBERS FOR COVID 19 In the city.

We can see that we have major spike in numbers for COVID 19 over the last two weeks. There is no indication from Shared Health that they are going to make changes to current visitation policies. We know that with schools reopening and more people going back to work that numbers are going to get worse.

Resident Council and The Landing residents met today, and strong discussions were had around visitations, shopping and activities. There is a strong sentiment that we should remain as diligent as we were with previous high numbers of COVID. No shopping at stores. (Families to continue dropping required items etc.)Bus drives but no public contact.

Family visits are important to all. Residents said they are happy enough to visit in the current visitation area -the link and the grounds. They were not interested in families coming into the main areas of the building, the elevators etc. All realize that we could never sanitize the public areas enough to remain safe.

Our current visiting program for Harmony & The Landing is working well and its busy everyday. Its safe and it works.

Essential visitation has been implemented and it too is working well. That can be arranged by contacting myself directly thru email.

I am strongly urging all families not to take their loved one out unless its medical/essential. Visit on site. The weather is nice, so take a stroll to the back of the building to the Riverwood Crossing Knoll.

What we have been doing seems to be working and we are stressing to staff and outside providers to social distance and remain diligent in their safety practices.

I would really like to hear from families so please do not hesitate to email your thoughts and suggestions.

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Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager