

Riverwood Square

COMMUNICATION # 26 August 013, 2020

Dear Residents, Families and Staff,

All residents are home.....

Again, thank you to all. We appreciate your kindness and co-operation.

RAPIDLY RISING NUMBERS FOR COVID 19 In the city.

We can see that we have a serious spike in numbers for COVID 19 this week. I am strongly urging families not to take their loved one out at this time. If visiting could be done on site I think it would be wise. We need to be really really diligent at this time and take every precaution we can.

Water Main Break info

RESIDENT PERSONAL INSURANCE COVERAGE

We have reached out to our insurance provider for information **on residents personal insurance** and coverage during incidents like this. Here is their reply:

“Additional Living Expense.

If an Insured Peril makes your dwelling unfit for occupancy, or you have to move out while repairs are being made, they insure any necessary increase in living expenses, including moving expenses incurred by you, so that your household can maintain its normal standard of living. Payment shall be for the reasonable time required to repair or rebuild your dwelling or, if you permanently relocate, the reasonable time required for your household to settle elsewhere.

Personal Property

They insure the personal property of your father and / or your mother or your spouse's father and / or mother who are living in a nursing home or a home for the aged, but who are in your legal custody for an amount not exceeding \$2,500. “

They suggest you reach out to your insurance provider and query your personal coverage.

CONTACT INFORMATION

During this event we experienced many family contacts numbers have changed and we need to update. We will be forwarding a contact sheet that you can fill out so we can update our records. This will be emailed next week to you.

Please call or email me if you have any questions. 204-275-7632 or lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager