

Riverwood Square

COMMUNICATION # 24 August 04, 2020

Dear Residents, Families and Staff,

Update on water main break.

So, there was enough water in the lower level basement that I asked if we could just retain it and have a swimming pool spa area..... (My attempt at humour thru yet another crisis)

We have to tip our hats to the companies that have worked so very very hard to correct our plumbing issue. A lot of folks gave up their long week end to assist us to get where we are as of today. We are not completely out of the woods yet. The 'break' has been discovered and corrected, however, a new concrete floor has to be applied before the restoration of the fire system can happen. They are 'pouring' a new floor tonight that needs time to set-likely a good part of the day tomorrow. Once accessable, Vi-pond Fire Systems will be able to restore the fire suppression system. However- we do not know until the system has been re-installed and tested if it was compromised with the immense pressure that came with the break.

We have a temporary water supply so plumbing is working. There will be water shut offs over the next couple of days that can be a few hours long.

The Winnipeg Fire Department has the buildings under "Fire Watch" protocol so we are safe.

Ok Ok- I know the burning question is when can they come home? We would like to receive them on Friday afternoon and Saturday over the day. It is imperative that we comply with COVID 19 Screening protocols. Please be patient with the process. Please ensure that all are masked upon return.

Please, if any of your bubble family members have been exposed to the current cold that is going around now- please do not bring your loved one home until you are certain they have not been exposed and are well. It is so important that all are well to return.

Please contact your home care person to advise when they are returning so services can be restored.

Please note that when we are able to have residents return there it will not be required to isolate. We will monitor residents daily for wellness checks.

Again, thank you to all. We appreciate your kindness and co-operation.

Please call or email me if you have any questions. 204-275-7632 or lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin

General Manager