

THE RISK OF COVID 19 TRANSMISSION FOR THE ELDERLY IS STILL VERY HIGH AND MUST REMAIN THE MAIN FOCUS FOR THE SAFETY OF ALL RESIDENTS, RESIDENT FAMILIES, STAFF AND STAFF FAMILIES.

Dear Residents, Families and Staff,

We have seen a recent spike in COVID 19 cases here in Manitoba, however we feel that we can move forward with outside visitations in the Main Courtyard, Front Courtyard and as well Riverwood Crossing on The Knoll. There is a beautiful walking path by the river as well as seating. Quality time can be spent walking and being out in fresh air.

You will soon be receiving invitations to attend specific events here at Riverwood Square to participate in with your family member. Book your appointment as usual thru our booking app. Your half hour visit will be extended to the duration of the activity.

We are implementing outside activities to the activity calendar as well. We will be resuming bus trip activities for both The Landing and Harmony Court. You can view these on the Riverwood Square app for dates and times.

The Landing residents can now book their medical appointments and use our transportation to get to the appointment.

There will also be a shopping trip booked to Walmart shortly. These will be implemented every two weeks. Banking, will have to remain with families-simply because of the bank policies around accessing the bank.

These activities should still be considered as essential. So, if you don't need to go to Walmart-don't go. The less exposure to the outside the safer we all will be. We know that our families, residents and staff will partner with us to maintain safe social distancing, wearing of masks and all things necessary to keep all of us healthy and safe. Screening will still be mandatory.

Indoor Visits – inclement weather

We have implemented indoor visits in “the link” between Harmony Court and The Landing. So if it is raining or too cool you can still visit.

Length of visit: 1/2 an hour. Do not come early and please do not overstay. Booking slots are in high demand.

- Who can visit: 4 persons may attend. Preferably from the same “bubble”. Children must be with an adult and must be well.
- Pets are now allowed.
- Social Distancing while visiting is important. Hand holding and hugging is permissible provided that a mask is being worn by both parties and hand sanitization has been implemented.
- You can bring in ‘treats’ from licensed food vendors.

Window Visits-Skype-Facetime still in effect

We will continue these as well as weather may not be friendly.

- Book on line <https://riverwoodsquare.simplybook.me/v2/>

OFF PREMISE VISITATION- THE LANDING-INDEPENDENT LIVING AND HARMONY COURT

Family visits are essential to the overall wellbeing of our Seniors. The Residents of The Landing and Harmony Court can leave the premises for family visits preferably in your home. Please follow the safety protocols as posted by Shared Health. Please book on our booking program on the web site.

- Visits should be in a family home. Limited number of persons suggested and should be in your ‘bubble’

- Visits to the family cottage.
- Visits to restaurants, ice cream shops, donut shops or public areas are discouraged.
- Visits to shopping malls, hair salons, banking are discouraged.
- Church visits where social distancing protocols are being followed.
- Essential medical visits

<https://riverwoodsquare.simplybook.me/v2/>

ESSENTIAL INDOOR VISITS- APPLIES TO HARMONY COURT-SUPPORTIVE HOUSING & THE LANDING INDEPENDENT LIVING

We have been working with the residents and families who have clearly established the need to support and provide care to the wellbeing and health of their family member. These indoor visits to provide care in the resident's room are to be arranged thru Linda Sherrin General Manager.

Please call or email me if you have any questions. 204-275-7632 or lsherrin@riverwoodsquare.com

Thank You for your support. Stay safe.

Linda

Linda Sherrin
General Manager