

Residents, Family, Friends and Riverwood Staff

We continue to be well and safe. There are daily announcements from government and Shared Health regarding what we can do and where we can go, who can visit where etc. We are monitoring appointments and asking that ONLY ESSENTIAL appointments be made. We have safe return protocols in place and there is no isolation required. We maintain that non-essential appointments bring risk to the senior and all that live and work at Riverwood Square. We must remain vigilant in our social distancing and maintain strict policy of safety. We have had some families ask when we will allow inside visits. At this time we are maintaining OUTSIDE visits only. We are working on a plan for inside visits that will maintain safety for all.

OUTSIDE VISITS **PLEASE MAKE APPOINTMENTS!!!! DO NOT COME EARLY!!!**

Arriving too early causes congestion and difficulty in screening. Thank You!!

Outside visits mean outside of the building- ON THE GROUNDS OF RIVERWOOD SQUARE. It is important that we have protocols in place to keep our residents safe. Please read the protocols carefully so you can be familiar with the procedures of visiting here at Riverwood Square. Please observe the protocols carefully as there are only so many staff available to co-ordinate the visit and manage the sanitizing and screening requirements.

BY APPOINTMENT ONLY: We want to accommodate as many families as possible Appointments must be made one day in advance please. Call 204-275-7632 for available time slot

- Hours of visitation: Daily from 1pm -4pm on the hour and half-hour.
 - Length of visit: 1/2 an hour
 - Who can visit: 2 persons at a time over the age of 12 years.
 - Where you can visit. There are 5 preassigned visitation areas.
 - No pets are allowed at this time
- **Active Screening procedures:** Please come to front entrance. You will be required to register on the provided form. You will be required to verbally answer the questions on the WRHA Active Screening Tool form. You must wear gloves and a mask. Please provide your own. Upon entry please sanitize your hands. Please sanitize your shoes in the floor sanitizing pad. Your family member will meet you at the door -we will provide him/her the mask. Go to any open visitation bench located on the North side of the building or at Riverwood Crossing on the knoll at the East end of the property.
- **Social Distancing while visiting.** We all want to hug each other but we still CANNOT. Hugs and kisses can be conveyed by body actions. Let keep them safe. We have come thru this safely as of now- so please, let us keep it that way.

VISITNG AND SKYPE APPOINTMENTS

We will continue these as well as weather may not be friendly.

- Call 204-275-7632 and make the appointment as usual.

Linda

Linda Sherrin
General Manager