

Residents, Family, Friends and Riverwood Staff

OUTSIDE VISITS

We are in full swing with Outside Visits. Outside visits mean outside of the building- ON THE GROUNDS OF RIVERWOOD SQUARE. Does not mean a resident can go to your home. If that should happen the 14 day isolation would be in place. It is important that we have protocols in place to keep our residents safe. Please read the protocols carefully so you can be familiar with the procedures of visiting here at Riverwood Square. Please observe the protocols carefully as there are only so many staff available to co-ordinate the visit and manage the sanitizing and screening requirements.

BY APPOINTMENT ONLY: We want to accommodate as many families as possible Appointments must be made one day in advance please. Call 204-275-7632 for available time slot

- Hours of visitation: Daily from 1pm -4pm on the hour and half-hour.
 - Length of visit: 1/2 an hour
 - Who can visit: 2 persons at a time over the age of 12 years.
 - Where you can visit. There are 5 preassigned visitation areas.
 - Can I bring Fido?: No pets are allowed at this time
- **Active Screening procedures:** Please come to front entrance. You will be required to register on the provided form. You will be required to verbally answer the questions on the WRHA Active Screening Tool form. You must wear gloves and a mask. Please provide your own. Upon entry please sanitize your hands. Please sanitize your shoes in the floor sanitizing pad. Your family member will meet you at the door -we will provide him/her the mask. Go to any open visitation bench located on the North side of the building or at Riverwood Crossing on the knoll at the East end of the property.
- **Social Distancing while visiting.** We all want to hug each other but we still CANNOT. Hugs and kisses can be conveyed by body actions. Let keep them safe. We have come thru this safely as of now- so please, let us keep it that way.

VISITING AND SKYPE APPOINTMENTS

We will continue these as well as weather may not be friendly.

- Call 204-275-7632 and make the appointment as usual.

CREATIVE STYLES HAIR SALON

On Tuesday, June 02 the salon will be able to add to their services with manicures and pedicures!!! Book early. Call today!! 204-594-1265

MEDICAL APPOINTMENTS Virtual Physician Appointments

It is most important for our residents to maintain regular contact with their Doctor. Visits to the Doctor can be done virtually and we will accommodate as we have the computers, technology, and the virtual know-how to connect them. We will assist your Senior (and yourself if you need to be involved) in the call and the connect and will ensure that privacy protocols are followed. Please contact reception to arrange these appointments. The more we keep them at home the safer they will be.

My thanks to all of you for following the 'rules', for practicing social distancing, for sharing wonderful comments and compliments, and above all for helping us care for your loved ones. Enjoy your weekend and stay safe.

Linda

Linda Sherrin
General Manager

204-594-1267

lsherrin@riverwoodsquare.com