

Residents, Family, Friends and Riverwood Staff

OUTSIDE VISITS are finally here.

Announced yesterday, Outside Visitation have been approved by Shared Health. Outside visits mean outside of the building- ON THE GROUNDS OF RIVERWOOD SQUARE. Does not mean a resident can go to your home. If that should happen the 14-day isolation would be in place. It is important that we have protocols in place to keep our residents safe. Please read the protocols carefully so you can be familiar with the procedures of visiting here at Riverwood Square.

- **BY APPOINTMENT ONLY:** We want to accommodate as many families as possible. Appointments must be made one day in advance please. Call 204-275-7632 for available time slot
- **Hours of visitation:** Daily from 1pm -4pm on the hour and half-hour.
- **Length of visit:** 1/2 an hour
- **Who can visit:** 2 persons at a time over the age of 12 years.
- **Where you can visit.** There are 5 preassigned visitation areas.
- **Can I bring Fido?:** No pets are allowed at this time
- **Active Screening procedures:** Please come to front entrance. You will be required to register on the provided form. You will be required to verbally answer the questions on the WRHA Active Screening Tool form. You must wear gloves and a mask. Please provide your own. Upon entry please sanitize your hands. Please sanitize your shoes in the floor sanitizing pad. Your family member will meet you at the door -we will provide him/her the mask. Go to any open visitation bench located on the North side of the building or at Riverwood Crossing on the knoll at the East end of the property.
- **Social Distancing while visiting.** We all want to hug each other but we still CANNOT. Hugs and kisses can be conveyed by body actions. Let keep them safe. We have come thru this safely as of now- so please, let's keep it that way.

VISITING AND SKYPE APPOINTMENTS

We will continue these as well as weather may not be friendly.

- Call 204-275-7632 and make the appointment as usual.

Please call if you have any questions

Linda

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General Manager

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