

# Riverwood Square

COMMUNICATION # 11    IMPORTANT READ    April 26, 2020

Residents, Family, Friends and Riverwood Staff

## **ALL ARE HEALTHY AND DOING OK!!!!**

It seems that the strict entry to the building policies are paying off. Following the protocols of Shared Health all *essential* workers are screened at entry-declaration of wellness, hand and shoe sanitizing and infra- red temperature monitoring.

## **A THANK YOU TO ALL**

There are not enough words to express the appreciation that is due to all -the staff- to all those that disinfect doorknobs, elevators and taps all day long. The maintenance and housekeepers that change their hats to deliver meals, the high school students that are working extra hours to help, dining and kitchen folks-so essential to meal delivery, the companions of supportive housing working extra hours when others can't come to work. Reception- managing all the needs of the moment- and giving beyond 😊  
The essential service workers, the delivery guys, the mail man (who is genuinely the most popular guy of the day) , the families for all their thanks and support, the residents with such good humor. The management team who are on call 24/7. Everyone and all being dedicated to the safety of all. The coming together in times like these is truly a humbling experience.  
Our thanks to all.....

Shared Health is considering lifting some restrictions. We will be monitoring closely -keeping in mind that we serve the most vulnerable and will only consider if we are positive that all our safe. This week we will be announcing a new in person visiting area. Riverwood Crossing is at the East end of the property. Residents will be able to visit with family, maintain social distancing- 6 ft apart on 'The Knoll' . All visits will be scheduled. Please wait for the announcement to come.

Last week it was announced that WRHA is eliminating non-essential services- eg. showers/bath assists. **This policy has now been revoked by WRHA** and it is homecare as usual. Again, we are here to help. If your service gets cancelled. Please call us and we will assist.

## **Activities**

The warm weather has enabled the residents to get out more. Residents are *not required* to stay in their rooms. We are encouraging all to get out and go for a walk, attend exercise and attend activities. Please download the Riverwood Square app ,(if you have not done so) and monitor the weekly activities and help us remind them to stay active. Residents that are required to isolate are to remain in their rooms-but are able to exercise and go for a walk with our health care aid practicing social distancing.

Window visiting. We have set chairs outside for families to visit at the windows. Call reception to arrange your visit time. [reception@riverwoodsquare.com](mailto:reception@riverwoodsquare.com) or 204-275-7632

A reminder that we have a skype program in place to stay in touch. Contact [reception@riverwoodsquare.com](mailto:reception@riverwoodsquare.com) to book a time. Emails: Stay in touch via email. Send your email to reception-we print and deliver.

## **Resident Deliveries**

We have placed large plastic tubs at the door for you to place your items in. We are able to maintain efficient sanitization with this procedure. Please do not use plastic bags-if you do please empty into the container. Thank You

We thank you for the well wishes, ideas and suggestions.  
Thank You

Linda  
204-594-1267  
[Isherrin@riverwoodsquare.com](mailto:Isherrin@riverwoodsquare.com)

