

# Riverwood Square

COMMUNICATION # 10    IMPORTANT READ    April 16, 2020

Residents, Family, Friends and Riverwood Staff

**ALL ARE HEALTHY AND DOING OK!!!!**

## **SCAM ALERT**

The most recent scam is there is a call from a company claiming they are from DYNA CARE. It is a 1-800 number. They are stating that they are updating their medical records and are asking for their medical numbers, SIN numbers. Please do not give out that information!!!! Talk to your loved one please.

Thank you to all that have replied with their Home Care/Nursing services. If anyone has not sent their info please do so. This week it was announced that WRHA is eliminating non-essential services- eg. showers/bath assists. Some families have been advised that they should do the bathing. **THIS IS NOT THE CORRECT INFORMATION.** More clarity is coming forward on this issue. If your services for bathing/shower assist have been eliminated, please call LINDA 204-594-1267 as we will arrange to make the service happen for you. The less people we have coming into the building the safer we all are. Outside service providers can be reduced further with the utilization of Self and Family Managed Care program from WRHA. If any one is interested in learning more about this program, please call me.

## Activities

The patio's and walkways are ready to go!! There are lots of outdoor activities scheduled. Please follow us on Facebook or check the website for the activities that are happening. The Easter Bunny was the most popular guy on Sunday!!!

Window visiting. We have set chairs outside for families to visit at the windows. Call reception to arrange your visit time. [reception@riverwoodsquare.com](mailto:reception@riverwoodsquare.com) or 204-275-7632

A reminder that we have a skype program in place to stay in touch. Contact [reception@riverwoodsquare.com](mailto:reception@riverwoodsquare.com) to book a time. Emails: Stay in touch via email. Send your email to reception-we print and deliver.

Thank you to all that have dropped sanitizer bottles!! Reminder to deliver supplies in plastic tubs or cardboard boxes. Plastic bags do not sanitize well and are risky.

We thank you for the well wishes, ideas and suggestions.

Thank You

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